



November 11, 2004

To Whom It May Concern:

Delta Telephone completely re-wired our suite for network and telephone. The job was completed efficiently and on time. The workmen and the workmanship were outstanding. I highly recommend them. Delta also maintains our Norstar system and I find their service to be excellent as well.

Best regards,

A handwritten signature in black ink, appearing to read "Ronald H. Artman, Jr.", written in a cursive style.

Ronald H. Artman, Jr.
Secretary/Treasurer

SSM Carbon Inc.
10500 Little Patuxent
Parkway, Suite #510
Columbia, MD 21044
Tel: 410.910.0640
Fax: 410.910.0630

The logo for RWE Trading features the letters "RWE" in a bold, sans-serif font, with a stylized graphic of a hand or a fan-like shape to the right. Below "RWE" is the word "Trading" in a smaller, sans-serif font.

RWE
Trading