



Karn Charuhas Chapman & Twohey

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2 December 2002

Mitchel Schafer
Delta Telepone & Cabling, Inc
2131 Espey Court
Suite 16
Crofton, MD 21114

RE: Installation September 30th, 2002

Dear Mitchel

I just wanted to let you know how pleased we were with the installation service we received September 30th 2002. Your service tech, James, was very knowledgeable and efficient . His suggestion of using existing wiring not only saved our firm money, but limited disruption to our employees on a day with important deadlines. Please thank him for his curious and excellent work.

Sincerely,

A handwritten signature in blue ink that reads 'Craig Kollosch'. The signature is fluid and cursive, with a long horizontal stroke at the end.

Craig Kollosch
IS Coordinator