



January 23, 2006

Mitchel Schafer  
DELTA Telephone & Cabling  
2131 Espey Court Suite 16  
Crofton, Md 21114

Mitchel:

It is approaching one year since we began contracting with Mitchel Schafer to handle our phones and wiring here at Health Care for the Homeless, and I wanted to take this opportunity to thank Mitchel for the hard work and excellent service we have received. We are as you know a multi-disciplinary health care clinic and good communication both within our facility and outside is essential for us to do our job. Mitchel has provided us with excellent service whenever we needed it, from the operators to the service techs who respond to the service calls. We are completely satisfied with the service we have received. I would also like to thank you personally for the outstanding customer service you have provided in emergencies in the past year. Your quick response and follow-up to all of our requests has been excellent. We look forward to continuing our relationship in the future. Mitchel, I believe any company wanting to do business with you, should consider themselves extremely fortunate.

Kathy Flannery  
Director Facilities and Client Services  
Health Care for the Homeless

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HEALTH CARE  
FOR THE  
HOMELESS

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111 Park Avenue  
Baltimore • MD 21201  
410 • 837 • 5533  
Fax: 410 • 837 • 8020

