



January 11, 2007

Mitchel Schafer
Delta Telephone & Cabling
2131 Espey Court Suite 16
Crofton, MD 21114

Mitchel:

Just a quick note to let you know how satisfied we are here at DVA Federal Credit Union that we found you and Delta Telephone and Cabling to handle our telecommunications needs.

Last year when our previous vendor left us "high and dry" after a telecommunications conversion, we contacted you and asked to help us out of a bad situation. You quickly assessed our situation, sent in a team of experts to evaluate our status and advise us on the best ways to move forward with our Nortel BCM 400 system. Your team provided us with valuable training on how our system works and how we could get the most out of it.

Delta has provided a maintenance contract that will be the best defense against down time and the prevention of unexpected repair expenses.

We also had several cabling projects to be completed in 2006 and the Delta professionalism did not miss a beat.

We look forward to more great years with Delta Telephone and Cabling.

Thanks again,

Tim

Tim Doyle
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